

MCFiber Is Bringing Fiber-Optic Broadband to ALL of Fletcher

Mansfield Community Fiber is a local company that currently provides fiber internet to more than 200 homes in Fletcher. We have partnered with the Town of Fletcher to extend our network to reach all of the town's residences and businesses. This project will take time, so we want to let everyone know in advance how the process works.

Construction:

1. Pole Applications - MCFiber will apply for licences to attach our fiber to existing utility poles. This process will take anywhere from 6 months to 1 year to complete.
2. Initial Construction - Once licensed, fiber cable will be hung on existing utility poles. MCFiber may place new poles where needed. Finally, underground conduit may be installed in certain places. We estimate this process will take about 3 months however, weather can be a factor.
3. Splicing - Splicing is the process of connecting two fibers together. Once all the fiber cable is in place, crews will connect these lines. 1 -3 months for the completion of this phase.
4. Customer Access Points - Finally, crews will create points along the fiber where individual customers can be connected (CAPS). This process will be ongoing and CAPs will be placed based on need.

Customer Connections

1. Subscribe - You can subscribe to our service [HERE](#). MCFiber has no contracts and you are never under any obligation to accept our service!
2. Drop - The Drop is the process of bringing a fiber cable from the utility pole (specifically the nearest CAP) to your home. Every drop is different which is why MCFiber will survey your home to determine to best way to accomplish this connection.
3. Quote - MCFiber will contribute \$400 to the cost of your drop work. That means that many customers will not owe anything for this work. If your drop is expected to exceed \$400 in cost, a quote will be provided for your approval.
4. Installation - Once the drop work is completed, an MCFiber team member will come to your home and install the service. Scheduling is flexible. A \$120 installation fee will be included in your first month's bill.

For more information about MCFiber, the drop process, or who we are, please visit [our website](#). We look forward to serving the town of Fletcher!